

PRIVACY POLICY

ASHLEY.VPN

1. LEGAL INFORMATION AND JURISDICTION

THE ASHLEY.VPN SERVICE IS PROVIDED BY AN INDIVIDUAL ENTREPRENEUR IAROSLAV ZHILIAEV, REGISTERED IN GEORGIA UNDER IDENTIFICATION NUMBER 302357438

DATA PROCESSING IS CARRIED OUT IN ACCORDANCE WITH THE LAW OF GEORGIA

2.1 WHAT DATA WE RECEIVE

WHEN ACTIVATING OUR TELEGRAM BOT, WE DO NOT REQUEST YOUR FIRST NAME, LAST NAME, PHONE NUMBER, OR OTHER PERSONAL DATA

WE USE ONLY THE TELEGRAM ID, WHICH ALLOWS US TO LINK THE SUBSCRIPTION TO THE USER

PAYMENT FOR SERVICES IS MADE THROUGH THIRD-PARTY PAYMENT PLATFORMS (ACQUIRING)

ALL YOUR CARD DATA IS PROCESSED BY THE PAYMENT SERVICE. ASHLEY.VPN RECEIVES ONLY THE TECHNICAL TRANSACTION CODE AND THE FACT THAT THE PAYMENT HAS BEEN COMPLETED

CARD DATA (NUMBER, CVV, EXPIRY DATE) IS NOT STORED ON OUR SERVERS

2.2 WHAT DATA WE RECEIVE

WE RECORD MINIMAL TECHNICAL INFORMATION ABOUT EACH VPN SESSION: INTERNAL USER IDENTIFIER, SERVER, SESSION START AND END TIME, TRAFFIC VOLUME, AND, IF NECESSARY, THE PROTOCOL USED, AUTHENTICATION METHOD, AND A HASHED EXTERNAL IP ADDRESS

THIS DATA IS STORED FOR A LIMITED TIME (3–7 DAYS) AND THEN AUTOMATICALLY DELETED

WE DO NOT LOG TRAFFIC CONTENT, IP ADDRESSES, OR PORTS BY DEFAULT. THAT IS, WE DO NOT RECORD WHICH WEBSITES AND RESOURCES YOU VISIT

THE COLLECTED DATA IS ANONYMIZED AND DOES NOT CONTAIN CONTENT

3. HOW WE USE DATA

THE COLLECTED INFORMATION IS USED TO LINK YOUR SUBSCRIPTION TO YOUR TELEGRAM ACCOUNT AND ACTIVATE VPN ACCESS, AS WELL AS FOR TECHNICAL MONITORING, IDENTIFYING AND PREVENTING ABUSE

IF COMPLAINTS ARE RECEIVED ABOUT A SPECIFIC SERVER, WE CAN DETERMINE WHICH USERS WERE CONNECTED AT THAT MOMENT AND, IF NECESSARY, RESTRICT ACCESS FOR SPECIFIC USER_ID, RATHER THAN DISABLING THE ENTIRE SERVER

WE DO NOT SELL, TRANSFER, OR DISCLOSE INFORMATION ABOUT USERS TO THIRD PARTIES

SINCE WE DO NOT STORE LOGS OF VISITED SITES OR IP ADDRESSES, WE HAVE NOTHING TO PROVIDE IN RESPONSE TO EXTERNAL REQUESTS

4. PAYMENT SYSTEMS AND THIRD-PARTY SERVICES

TO ACCEPT PAYMENTS, WE USE RELIABLE PAYMENT PLATFORMS

DEPENDING ON THE SELECTED METHOD (BANK CARDS, CRYPTOCURRENCY, ETC.), DATA PROCESSING RULES ARE GOVERNED BY THE PRIVACY POLICY OF THE RELEVANT OPERATOR

ASHLEY.VPN RECEIVES ONLY TECHNICAL TRANSACTION DATA REQUIRED TO CONFIRM PAYMENT. WE DO NOT STORE OR PROCESS YOUR PAYMENT DETAILS

5. SECURITY

INTERACTION WITH THE SERVICE IS CARRIED OUT VIA TELEGRAM, WHICH PROVIDES MULTI-FACTOR PROTECTION; THESE MECHANISMS ARE UNDER THE CONTROL OF THE MESSENGER

WE DO NOT STORE ANY PASSWORDS AND DO NOT HAVE ACCESS TO THEM

WE USE SECURE VPN PROTOCOLS (WIREGUARD, VLESS, XRAY, OPENVPN AND/OR OTHERS) THAT ENCRYPT TRAFFIC BETWEEN YOUR DEVICE AND OUR SERVERS

ALL TECHNICAL LOGS REFERRED TO IN SECTION 2.2 ARE AUTOMATICALLY DELETED AFTER 3–7 DAYS

ACCESS TO THEM IS LIMITED TO A RESTRICTED GROUP OF EMPLOYEES RESPONSIBLE FOR SERVICE SECURITY

6. USER RIGHTS

YOU MAY BLOCK THE BOT (@ASHLEYVPNBOT) AND/OR DELETE THE CHAT WITH IT VIA TELEGRAM AND STOP USING THE SERVICE

IF YOU USE RECURRING PAYMENTS, YOU MAY CANCEL AUTO-RENEWAL AT ANY TIME IN OUR TELEGRAM BOT WHERE YOU SUBSCRIBED

WE DO NOT CREATE PROFILES AND DO NOT PERFORM TARGETING — WE DO NOT HAVE SUCH DATA ON OUR SERVERS

7. POLICY CHANGES AND CONTACT INFORMATION

WE MAY UPDATE THIS PRIVACY POLICY TO ACCOUNT FOR CHANGES IN LEGISLATION OR SERVICE FUNCTIONALITY

UPDATES WILL BE PUBLISHED IN OUR BOT AND/OR ON THE WEBSITE, IN THE COMMUNITY AND OTHER PUBLIC SOURCES

CONTINUED USE OF THE SERVICE AFTER THE PUBLICATION OF CHANGES IS CONSIDERED ACCEPTANCE OF THE NEW VERSION

FOR ANY QUESTIONS RELATED TO THE SERVICE OR THIS POLICY, YOU MAY CONTACT THE SUPPORT TELEGRAM BOT: @ASHLEYVPNSUPPORTBOT OR BY EMAIL, FOR MORE DETAILED DISCUSSION OF THE SERVICE OPERATION: HELP@ASHLEYVPN.NET