

USER AGREEMENT

0. ACCEPTANCE OF TERMS

BY USING ASHLEY.VPN, ACTIVATING A TRIAL PERIOD AND/OR PAYING FOR A SUBSCRIPTION, YOU CONFIRM THAT YOU HAVE READ AND ACCEPT THE TERMS OF THIS USER AGREEMENT AND THE ASHLEY.VPN PRIVACY POLICY

STARTING TO USE THE SERVICE, ACTIVATING A TRIAL PERIOD AND/OR PAYING FOR A SUBSCRIPTION IS CONSIDERED YOUR CONSENT (ACCEPTANCE) OF THESE DOCUMENTS

1. TERMS

USER — YOU

SERVICE / ASHLEY.VPN — OUR VPN SERVICE PROVIDED VIA A TELEGRAM BOT

SUBSCRIPTION — A PAID PERIOD OF ACCESS TO THE SERVICE

TRIAL PERIOD (TRIAL) — A TEST ACCESS PERIOD (IF AVAILABLE IN THE BOT)

CONFIG — CONNECTION DATA (FOR EXAMPLE, A VLESS CONFIGURATION) ISSUED BY THE BOT

2. SERVICE DESCRIPTION

ASHLEY.VPN IS A PAID VPN SERVICE IMPLEMENTED VIA A TELEGRAM BOT AND USING THE VLESS PROTOCOL (AND MAY ALSO USE OTHER TECHNICAL SOLUTIONS/PROTOCOLS IF THEY APPEAR IN THE SERVICE)

WE STRIVE TO ENSURE STABLE SERVICE OPERATION, CONNECTION SECURITY, AND THE NECESSARY LEVEL OF SUPPORT, BUT WE CANNOT GUARANTEE 100% UNINTERRUPTED OPERATION DUE TO FACTORS BEYOND OUR CONTROL (NETWORK QUALITY, BLOCKS, PROVIDER RESTRICTIONS, ETC.)

3. USER ACCOUNT AND USER RESPONSIBILITY

REGISTRATION IS CARRIED OUT VIA TELEGRAM. WE IDENTIFY THE USER BY TELEGRAM ID

THE USER IS RESPONSIBLE FOR THEIR TELEGRAM ACCOUNT AND ALL ACTIONS PERFORMED THROUGH IT

4. PRIVACY AND DATA

DATA PROCESSING IS CARRIED OUT IN ACCORDANCE WITH THE ASHLEY.VPN PRIVACY POLICY, WHICH CAN BE VIEWED IN THE BOT USING THE COMMAND "/PRIVACY_POLICY"

WE DO NOT LOG THE CONTENT OF TRAFFIC, VISITED WEBSITES/RESOURCES, OR OTHER DATA ABOUT WHAT EXACTLY YOU VIEW / READ / DOWNLOAD

FOR SERVICE OPERATION, DIAGNOSTICS, AND PROTECTION AGAINST ABUSE, WE MAY RECORD MINIMAL TECHNICAL SESSION DATA (FOR EXAMPLE: USER IDENTIFIER, SERVER IDENTIFIER, SESSION / ACTIVITY TIME, INCOMING/OUTGOING TRAFFIC VOLUME, TECHNICAL CONNECTION PARAMETERS) — IN THE SCOPE AND FOR THE PERIOD SPECIFIED IN THE PRIVACY POLICY

5. RULES OF USE

THE USER UNDERTAKES TO USE THE SERVICE LAWFULLY AND IN GOOD FAITH

THE USER UNDERTAKES NOT TO TRANSFER ACCESS, CONFIGS, OR ANY CONNECTION DATA TO THIRD PARTIES

WE RESERVE THE RIGHT TO LIMIT THE NUMBER OF SIMULTANEOUS CONNECTIONS, INTRODUCE LIMITS, AND TECHNICAL MEASURES AGAINST ABUSE OR IN ACCORDANCE WITH THE PLANS

6. PROHIBITED ACTIONS

THE USER MUST NOT USE THE SERVICE FOR:

- **DISTRIBUTION / EXCHANGE / STORAGE OF MATERIALS OF SEXUAL VIOLENCE AGAINST CHILDREN (CSAM) OR OTHER ILLEGAL MATERIALS**
- **PROMOTION / FACILITATION OF TERRORIST ACTIVITY OR CRIMINAL ACTIVITY**
- **REMOTE SCANNING, HACKING, UNAUTHORIZED ACCESS TO DEVICES / SERVERS / NETWORKS, ATTACKS (INCLUDING DDOS)**
- **DISTRIBUTION OF MALICIOUS SOFTWARE (VIRUSES, TROJANS, WORMS, ETC.), PHISHING, BOTNET ACTIVITY, SPAM**

7. SUBSCRIPTION, TRIAL PERIOD, PAYMENTS

THE SERVICE IS PAID. SUBSCRIPTION AND/OR TRIAL TERMS ARE SPECIFIED IN THE TELEGRAM BOT (@ASHLEYVPNBOT)

PAYMENT IS ACCEPTED THROUGH THIRD-PARTY PAYMENT SERVICES (ACQUIRING). WE DO NOT STORE BANK CARD DETAILS — THEY ARE PROCESSED BY THE PAYMENT PROVIDER

UNLESS OTHERWISE EXPRESSLY STATED IN THE BOT, PAYMENT FOR PROVIDED ACCESS IS NOT REFUNDED (A REFUND IS POSSIBLE ONLY IN CASES WHERE IT IS DIRECTLY REQUIRED BY APPLICABLE LAW)

8. NOTIFICATIONS

THE USER AGREES TO RECEIVE INFORMATIONAL AND ADVERTISING NOTIFICATIONS FROM @ASHLEYVPNBOT

OPT-OUT OF ADVERTISING NOTIFICATIONS IS POSSIBLE USING TELEGRAM / BOT TOOLS (IF AVAILABLE)

9. DISCLAIMER OF WARRANTIES

THE SERVICE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS

WE DO NOT GUARANTEE A SPECIFIC CONNECTION SPEED OR UNINTERRUPTED OPERATION IN ALL LOCATIONS/NETWORKS / FOR ALL PROVIDERS

WE ARE NOT RESPONSIBLE FOR THE QUALITY OF THE USER’S INTERNET PROVIDER SERVICES OR FOR LIMITATIONS / FAILURES CAUSED BY THIRD PARTIES

10. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WE ARE NOT LIABLE FOR DIRECT / INDIRECT DAMAGES, LOSSES, LOST PROFITS, DATA LOSS, REPUTATIONAL LOSSES, OR OTHER CONSEQUENCES ARISING IN CONNECTION WITH THE USE / INABILITY TO USE THE SERVICE

IN ANY CASE, OUR LIABILITY IS LIMITED TO THE AMOUNT PAID BY THE USER FOR THE LAST PAID SUBSCRIPTION PERIOD, UNLESS OTHERWISE ESTABLISHED BY APPLICABLE LAW

11. TERMINATION OF SERVICE AND BLOCKING

WE MAY TERMINATE SERVICE AND/OR CANCEL A SUBSCRIPTION WITHOUT WARNING AND WITHOUT COMPENSATION IF:

- THE USER VIOLATED THIS AGREEMENT;
- WELL-FOUNDED COMPLAINTS WERE RECEIVED FROM PROVIDERS / COMPANIES / USERS ABOUT ILLEGAL ACTIONS ASSOCIATED WITH THE USER'S ACCOUNT
- ABUSE OF THE SERVICE INFRASTRUCTURE HAS BEEN DETECTED

WE MAY TERMINATE SERVICE WITHOUT EXPLANATION, NOTIFYING THE USER 7 DAYS IN ADVANCE AND COMPENSATING THE UNUSED SUBSCRIPTION PERIOD PROPORTIONALLY (IF THIS IS NOT PROHIBITED BY APPLICABLE LAW AND IS TECHNICALLY POSSIBLE)

12. CHANGES TO TERMS

WE MAY AMEND THIS AGREEMENT. THE CURRENT VERSION IS PUBLISHED IN THE BOT AND/OR ON THE WEBSITE, IN OTHER PUBLIC SOURCES

CONTINUED USE OF THE SERVICE AFTER PUBLICATION OF CHANGES MEANS THE USER'S CONSENT TO THE NEW VERSION

13. SUPPORT AND CONTACTS

SUPPORT: @ASHLEYVPNSUPPORTBOT

EMAIL: HELP@ASHLEYVPN.NET